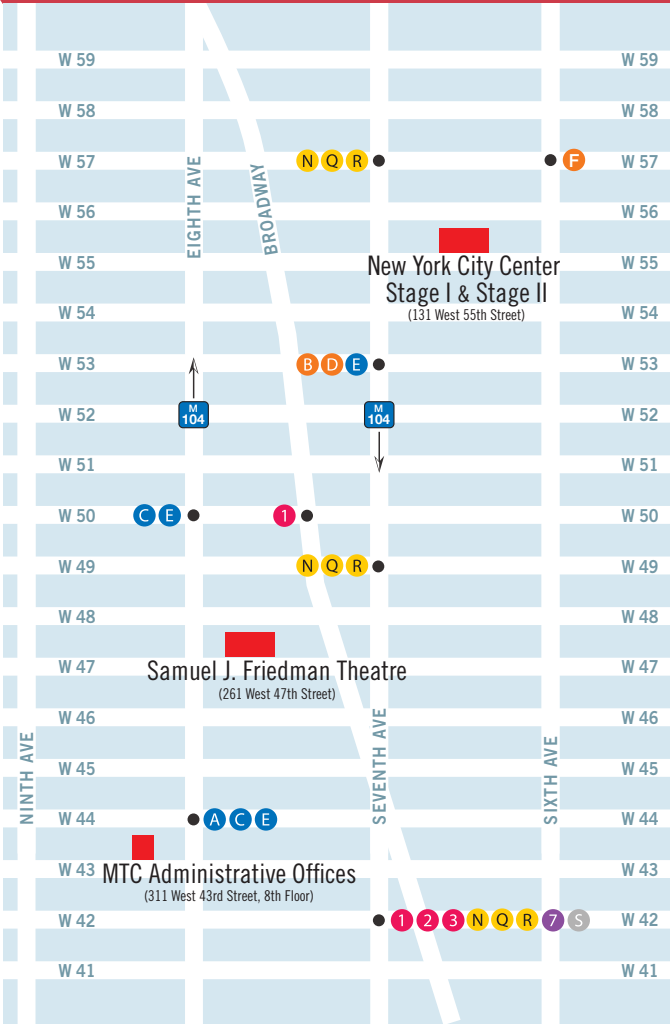


## HOW TO FIND US



# MANHATTAN THEATRE CLUB

## 2016-17 SUBSCRIBER HANDBOOK

Photo of Mary-Louise Parler in #HEISENBERG by Ian Marcus



### YOUR BENEFITS INSIDE:

- Season Information
- Exchange Benefits
- Additional Ticket Discounts
- Print-At-Home Ticketing Options
- Parking Discounts
- Restaurant Discounts
- Membership Cards
- Your Season Tickets

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## THANK YOU FOR SUBSCRIBING TO THE MANHATTAN THEATRE CLUB 2016–17 SEASON

This Subscriber Handbook contains important information on MTC policies, ticket exchange information, details on your subscription benefits, and more.

If you have any questions, our Subscriber Services team is ready to assist you. Our full contact information is listed on the next page.

We at MTC want to do everything we can to make your experience at the theatre as enjoyable as possible. Thank you and enjoy the 2016–17 season.

To share your thoughts and feedback about MTC productions, please email [ArtisticOffice@mtc-nyc.org](mailto:ArtisticOffice@mtc-nyc.org)

## IMPORTANT NUMBERS AND CONTACT INFORMATION

### SUBSCRIBER SERVICES HOURS

**Through September 16, 2016**  
Monday–Thursday, 12pm–6pm  
Friday, 10am–2pm

**Beginning September 19, 2016**  
Monday–Friday, 12pm–6pm

We are closed Saturdays and Sundays

### SUBSCRIBER SERVICES CONTACT INFORMATION

**Telephone:** (212) 399-3030 (press option “1”)

**Email:** [SubscriberServices@mtc-nyc.org](mailto:SubscriberServices@mtc-nyc.org)

**In Person:** 311 West 43rd Street, 8th Floor

### MTC GENERAL INFO

**Manhattan Theatre Club:** (212) 399-3000  
**Administrative Offices**

**Official Website:** [ManhattanTheatreClub.com](http://ManhattanTheatreClub.com)

**On Broadway:** **Samuel J. Friedman**  
261 West 47th Street  
(between Broadway and 8th Avenue)  
New York, NY 10036

**Off-Broadway:** **New York City Center Stage I & II**  
131 West 55th Street  
(between 6th and 7th Avenues)  
New York, NY 10019

# TICKETS AND EXCHANGES

## MANAGE YOUR ACCOUNT ONLINE AT MANHATTANTHEATRECLUB.COM

Subscribers can exchange tickets or purchase additional subscriber discount tickets online, 24/7. Go to [ManhattanTheatreClub.com](http://ManhattanTheatreClub.com) and log into **My Account** on the top toolbar with your email address and the password associated with your account. If you haven't registered for an online account, please call Subscriber Services and a representative will help you.

## TICKET EXCHANGE

Subscription tickets for weekday evening performances cannot be exchanged after 2pm on the day of the performance. Subscription tickets for Wednesday matinees cannot be exchanged after 2pm on the Tuesday prior to your performance. Subscription tickets for all weekend performances cannot be exchanged after 2pm on the Friday prior to your performance.

**Ticket exchanges are only available during the subscription run of a show and are handled on a show by show basis. Please see the enclosed card for more information**

All exchanges are subject to availability. Comparable seating cannot be guaranteed. Subscribers will receive the best available seating at the time of the exchange.

### EASY WAYS TO EXCHANGE



**ONLINE** via **MY ACCOUNT** at [ManhattanTheatreClub.com](http://ManhattanTheatreClub.com)



**PHONE** at **(212) 399-3030 (press option "1")** during regular business hours (hours on page 2)



**IN PERSON** at our Administrative Offices during regular business hours (hours and address on page 2)

# TICKETS AND EXCHANGES

## EXCHANGES AT THE BOX OFFICE

You may exchange your Friedman shows, up to two business days prior to your original performance at the Samuel J. Friedman Box Office during regular box office hours. The Friedman will NOT be able to exchange subscription tickets beginning 30 minutes before performance time, due to box office traffic.

**The City Center Box Office cannot exchange subscriber tickets.**

**We are unable to exchange tickets for dates that have passed.**

If for any reason you should miss your performance, please call Subscriber Services to discuss our Past-Dating policy, which varies according to the availability of each production.

## EMERGENCY TICKET TURN-IN LINE

The Subscription office is closed Saturday and Sunday. Subscribers who wish to contact the theatre to release their tickets over the weekend in the case of an emergency can call the emergency Ticket Turn-In Line.

**City Center: (212) 212-0430 x242 or  
Samuel J. Friedman: (212) 399-3000 x5403**

## SUBSCRIBER MEMBERSHIP NUMBER

Your subscriber membership number is located directly above your name on the bottom-center of your ticket, as well as on the right-hand side of your subscription packet mailing label.

## LOST TICKETS

If you've misplaced your tickets, email or call Subscriber Services or go to the box office on your way into the show and we will happily reprint or re-issue tickets free of charge. Please be prepared to provide identification at the theatre.

## ADDITIONAL SUBSCRIBER DISCOUNTED TICKETS

There are many easy ways to purchase additional subscriber discounted tickets. These tickets are subject to availability, and service charges may apply.

- 1) ONLINE** via **MY ACCOUNT** at [ManhattanTheatreClub.com](http://ManhattanTheatreClub.com)
- 2) SUBSCRIBER SERVICES** at **(212) 399-3030 (press option "1")** during regular business hours (hours on page 2)
- 3) TELECHARGE** for **Samuel J. Friedman** shows  
**By phone:** (212) 947-8844 (24 hours /7 days a week)  
**Online:** [TelechargeOffers.com](http://TelechargeOffers.com) using the code **MTCSUB17**  
**In Person:** Samuel J. Friedman Box Office using code **MTCSUB17** and show your MTC Subscriber Membership Card
- 4) CITYTIX** for **New York City Center** shows  
**By phone:** (212) 581-1212 (11am-8pm/7 days a week)  
**In Person:** New York City Center Box Office using the code **MSB**

For box office hours, seat charts, curtain times, lost and found information, please see the "Plan Your Visit" page at [ManhattanTheatreClub.com](http://ManhattanTheatreClub.com).

## TICKET DONATIONS

If you are unable to attend a production and cannot reschedule your tickets within the run of the show, please email or call Subscriber Services. These tickets may be donated as a tax-deductible contribution. Once you donate tickets, your donation is final and the tickets are instantly made available for resale. As a result, donated tickets cannot be returned, refunded, or used for that production. We must receive your donated tickets before we can issue a tax credit. Tickets with dates that have passed are not eligible for donation as they no longer have any value.

## ACCESSIBILITY

For all MTC theatres, assistive listening devices and hearing aid compatible devices are available free of charge on a first-come, first-served basis. Please note that headsets not obtained at our theatres will not work with our enhanced listening system.

Manhattan Theatre Club is fully accessible to people with disabilities. Elevator service and wheelchair locations are available at each of our spaces. Please notify Subscriber Services in advance if you or someone in your party will be using a wheelchair at either theatre. We can better serve you at the theatre with this advance knowledge.

For full information on accessibility specifics, visit [ManhattanTheatreClub.com/Accessibility](http://ManhattanTheatreClub.com/Accessibility).

## LATE SEATING POLICY

Please be sure to check your tickets in advance of attending the performance to make sure that you are traveling to the correct theatre for the correct curtain time. Productions will begin on time and latecomer seating will vary with each production, at the discretion of the house manager and artistic staff, to avoid disturbance to the production and other patrons. We reserve the right to refuse admission to anyone, and disruptions will not be tolerated. Manhattan Theatre Club accepts no liability for inconvenience to latecomers. Children under the age of four are not permitted in the theatre.

## RESTAURANTS

MTC publishes these listings at the request of each business. Please contact them directly with questions about their offers. Prices and special offers are subject to change without notice. Please check our website as additional restaurant offerings may become available throughout the season.

The following restaurants and bars in the New York City Center/Friedman Midtown area offer special discounts to Manhattan Theatre Club subscribers. **Simply present your MTC Subscriber Membership Card and notify the server at the beginning of the meal that you are taking advantage of the MTC discount.** The card is valid September 1, 2016–August 31, 2017.

### BOND 45

221 West 46th Street (between 6th and 7th Avenues), (212) 869-4545

**Complimentary glass of prosecco with purchase of entrée.**

### BOURBON STREET BAR & GRILLE

346 West 46th Street, (212) 245-2030

**15% off entire bill.**

### BROOKLYN DINER 57TH STREET

212 West 57th Street (between 7th Avenue and Broadway), (212) 977-1957

**Complimentary glass of prosecco with purchase of entrée.**

### BROOKLYN DINER TIMES SQUARE

155 West 43rd Street (between 6th Avenue and Broadway), (212) 265-5400

**Complimentary glass of prosecco with purchase of entrée.**

### BUCA DI BEPPO

1540 Broadway, (212) 764-6527

**\$10 off your bill of \$30 or more, excluding alcohol, merchandise, gift cards, group menus, banquet, tax, tip and gratuity. (Not to be combined with any other promotion.)**

## RESTAURANTS

### CAFÉ FIORELLO

1900 Broadway (between 63rd and 64th Streets), (212) 595-5330

**Complimentary glass of prosecco with purchase of entrée.**

### CHEZ JOSEPHINE

414 West 42nd Street, (212) 594-1925

**Enjoy a complimentary glass of wine or beer with purchase of an entrée.**

### CIRCO

120 West 55th Street, (212) 265-3636

**15% off the à la carte menu.**

### FACES & NAMES

159 West 54th Street (between 6th and 7th Avenues), (212) 586-9311

**Complimentary mini-burger with any purchase (limit one per person).**

### FEINSTEIN'S/54 BELOW

254 West 54th Street, Cellar, (646) 476-3551

**Receive 10% off your entire pre-theatre dinner bill when you show your MTC ticket or subscriber card.**

### GLASS HOUSE TAVERN

252 West 47th Street (between Broadway and 8th Avenue), (212) 730-4800

**Complimentary glass of prosecco sparkling wine with your entrée.**

### HURLEY'S

232 West 48th Street (between Broadway and 8th Avenue), (212) 765-8981

**Complimentary glass of wine with purchase of entrée.**

### IGUANA

240 West 54th Street (between Broadway and 8th Avenue), (212) 765-5454

**Receive 10% off your dining bill when you present your MTC Subscriber Card.**

## RESTAURANTS

### PERGOLA DES ARTISTES

252 West 46th Street (between Broadway and 8th Avenue), (212) 302-7500

Receive a 10% discount off the entire bill (dinner only).

### PLANET HOLLYWOOD

1540 Broadway, (212) 333-7827

\$10 off your bill of \$30 or more, excluding alcohol, merchandise, gift cards, group menus, banquet, tax, tip and gratuity. (Not to be combined with any other promotion.)

### REDEYE GRILL

890 Seventh Avenue at 56th Street, (212) 541-9000

Complimentary glass of prosecco with purchase of entrée.

### SARDI'S

234 West 44th Street, (212) 221-8440

Complimentary glass of house wine with each entrée.

### SCARLATTO

250 West 47th Street (between 8th Avenue and Broadway), (212) 730-4535

Complimentary glass of house wine with each entrée.

### TRATTORIA DELL'ARTE

900 Seventh Avenue (between 56th and 57th Streets), (212) 245-9800

Complimentary glass of prosecco with purchase of entrée.

### UNCLE JACK'S STEAKHOUSE

44 West 56th Street, (212) 245-1550

Receive 10% off your entire pre- or post-theatre bill, as well as a complimentary dessert tray for any party of 2 or more, when you show your MTC ticket or Subscriber Card. Valid only at the 44 West 56th Street location.

## PARKING AND SHOPS

### THE 1345 GARAGE

(For New York City Center productions only)

101 West 54th Street (between 6th and 7th Avenues), (212) 710-8230

126 West 55th Street (between 6th and 7th Avenues), (212) 245-8708

Manhattan Theatre Club subscribers save 25% off our regular rates—4 hours for \$25 and up to 7 hours for \$31, 7 days a week, 24 hours a day. Prices include tax. The 1345 Garage is a handicapped accessible parking garage.

Parking stub must be validated at the theatre to receive this offer.

### EDISON PARKFAST

(For Friedman Theatre productions only)

50 West 44th Street

Manhattan Theatre Club subscribers get the following rates—Sunday–Friday after 5:30pm, up to 12 hours for \$16; Saturday anytime, up to 12 hours for \$25. Prices include tax. Oversized vehicle surcharge may apply.

Must present MTC Subscriber Card to receive this offer.



### DRAMA BOOK SHOP MTC DISCOUNT

250 West 40th Street (between 7th and 8th Avenues), (212) 944-0595

Subscribers receive a 10% discount on trade titles, acting editions and gifts (excludes periodicals, memorabilia and text books).

Must present MTC Subscriber Card.

These offers are listed as a courtesy to our marketing partners. MTC is not responsible for any change or cancellation of offers.